

GODFREY SPORTS

CLUB KIT
COLLATION
INFORMATION



The online ordering window is up, but what do I do now.....????

HOW TO ORDER

Ordering kit is simple, just go to your club kitpage on the website and place your order in the same manner as you would order at any other time of the year! When an order window is open, all orders are automatically collated and processed together once the deadline shown at the top of your club kitpage passes. There is no need to select an option to be included in the club order, it is all done automatically for you.

PRICE BANDS

The principal reason behind running an ordering window is to allow everyone to order and pay for their kit individually, but still allowing you to get the group order discounts. However, the website does not recognise that people will have already ordered items, nor can it predict how many items will be ordered in the end. As a result, when you go to checkout, you will notice that any items subject to price bands are charged at the single unit price. Please ignore this,

and assume the price you will be charged will be the 2-11 garment price. With any luck, it will come down to the 12+ items price but we cannot guarantee it, it all depends on your own clubmates and what kit they need. On the rare occasion where only 1 person orders a price banded item, we will contact you to advise the single unit price and ask whether you still wish to order the item.

PAYMENT

Please note, we do not know the final price of your order when you place it, so we cannot debit your card at that point. Your card will typically be debited 3-7 days after your club deadline for ordering has passed, so please bear this in mind when checking bank statements etc.

DELIVERY

We will have arranged with your representative to deliver everyone's kit to the same address on an agreed delivery date. This saves you money on P&P and any items

you order will be marked with your name, with a receipt enclosed.

PERSONAL INFORMATION

Although delivery is to one address, please ensure you provide us with the billing address for your card when asked for it online. Please also ensure you provide your own contact number and email address in case we need to contact you about your order for any reason.

CONTACT US

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CUSTOM ITEMS

Please note that garments personalised in any way, or made to a specific club design, are classified as custom items and can therefore not be returned, except where this is a quality issue. We recommend you review the size guidelines on the website before ordering by using the link below; (www.godfrey.co.uk/articleviewer.php?selarticle=5).

If any doubt remains, we are more than happy to discuss all queries relating to size and suitability of garments, and would welcome your call or email so we can offer advice to ensure the best possible fit for you.